

InfoScale Product Usage Rights May 2026

This Product Use Rights Documentation describes how the InfoScale and InfoScale for Kubernetes Software will be provided to You.

1. LICENSING MODEL

1.1 Single SKU Unlimited License. Effective May 11, 2026, InfoScale has transitioned to a simplified licensing model. A new single InfoScale SKU is available that grants the user access to any InfoScale variant (previously Enterprise, Storage, Foundation, Availability, etc.).

Customers receive an Enterprise license by default with an “unlimited” usage ceiling.

1.2 Deprecation of Legacy Meters. Legacy licensing meters, including Core Plus, Server, and Core licensing, are deprecated. Core count is no longer a factor for licensing entitlement and is used only for reporting purposes and understanding the customer environment. Current agreements for legacy meters will be honored until their expiry.

1.3 Subscription. The Software is licensed on a non-perpetual subscription or term basis. Your license to use the Software shall terminate at the end of the applicable license term or period indicated on the Order.

2. OPERATIONAL TERMS

2.1 Agent Pack. Company grants a non-exclusive, non-transferable license to use a reasonable number of copies of the AgentPack solely in support of the Product.

2.2 Cloud and Container Environments. Software may be used in supported Cloud Service Provider and Container Orchestrator Environments (e.g., Kubernetes, OpenShift) as detailed in the Software Compatibility Guide. Combined usage across all environments must comply with the Use Level limitations in the Order.

2.3 Technical Previews. Occasionally InfoScale will include Technical Preview features in a release. The unlimited license allows the end user to use these features internally solely for non-production evaluation. InfoScale is under no obligation to continue to develop, maintain or release a Technical Preview feature for future production releases. For information about the Technical Preview feature in a given release, please refer to that version’s Release Notes.

2.4 License Transfers. The unlimited entitlement grants licenses to the end user company and cannot be transferred.

3. THIRD-PARTY TERMS

3.1 File System SDK. If provided, the SDK and API are licensed solely to support Your use of the Licensed Software. Redistribution of the API Library is permitted only as part of an Application that adds primary functionality and is subject to specific indemnification and copyright requirements. The SDK is provided “AS IS” without warranty.

3.2 Red Hat Universal Base Image. The Software may contain Red Hat software. Use is subject to the Red Hat End User License Agreement:

https://www.redhat.com/licenses/EULA_Red_Hat_Universal_Base_Image_English_20190422.pdf.