



InfoScale™ Product Use Rights

This Product Use Rights Documentation describes how the InfoScale and InfoScale for OpenShift and/or Kubernetes Software will be provided to Customers.

1. Licensing Model

1.1 Single SKU Unlimited License. Effective May 11, 2026, InfoScale transitioned to a simplified licensing model. A new single InfoScale Platform SKU is available that grants Customer access to any InfoScale variant (previously Enterprise, Storage, Foundation, Availability, etc.). Customers receive a Platform license by default with an “Unlimited” Number of Units.

1.2. License Meter. The InfoScale Platform SKU is licensed by Core, as defined in the [InfoScale Business Unit Terms](#), which will be used to establish the customer usage at renewal time. The legacy licensing meters of Core Plus is no longer a factor for licensing entitlement. In an OpenShift and/or Kubernetes environment, the InfoScale Platform SKU is licensed by Server, as defined in the [InfoScale Business Unit Terms](#) and the Quote. Current agreements for legacy meters will be honored until their expiry.

1.3 Subscription. The Software is licensed on a non-perpetual Subscription basis. Customer’s license to use the Software terminates at the end of the applicable license term as indicated on the Order. “Subscription” means the limited license to use the Software stated in an Order and identified as Subscription, that includes the right to receive Maintenance (if available), during the Term.

1.4 InfoScale Bill of Materials

- Under the license for InfoScale, Customers can also deploy additional software obtained from the InfoScale Download Site: <https://downloads.infoscale.com> onto their environment.

- InfoScale Platform includes all software previously sold separately as InfoScale Foundation, InfoScale Availability, InfoScale Storage, InfoScale Enterprise
- Please also see the [InfoScale Product Life Cycle Policy](#) and the [Product Life Cycle Dates](#) for information on the support lifecycle.

InfoScale Bill of Materials:

InfoScale Platform	
InfoScale Storage	Software Development Kit (SDK)
InfoScale Storage for Kubernetes	InfoScale Operations Manager
InfoScale Availability	Luminos (Control Plane)
InfoScale Availability for SAP HANA Cloud	Cluster Server Agent Pack
InfoScale Enterprise	InfoScale Foundation
InfoScale Enterprise for Kubernetes	
InfoScale Enterprise for OpenShift VE	

2. Maintenance. “Maintenance” means InfoScale’s provision of technical support services and Updates, which are provided pursuant to the Business Unit Terms associated with the Product purchased in an Order, and available at <https://www.infoscale.com/license-agreements>. In order to receive Maintenance, Customers must have active Maintenance for 100% of their licenses. Partial Maintenance coverage is not permitted. A Customer is not permitted to extend the benefits of Maintenance to any licenses not covered by an active Maintenance agreement.

3. Operational Terms

3.1 Cloud Service Provider Environment(s) and Container Environments. The Software may be used in supported Cloud Service Provider and Container Orchestrator Environments (e.g., Kubernetes, OpenShift) as detailed in the Software Compatibility Guide. Combined usage of the Software across all (traditional and OpenShift) environments accumulates and must comply with the Use Level limitations in the Order.

3.2 Technical Previews. Occasionally InfoScale will include Technical Preview features in a release. The unlimited license allows a Customer to use these features internally solely for non-production evaluation. InfoScale is under no obligation to continue to develop, maintain or release a Technical Preview feature for future production releases. For information about the Technical Preview feature in a given release, please refer to that version's Release Notes.

4. InfoScale File System SDK License

4.1 SDK License If provided, the InfoScale File System Software Development Kit SDK and InfoScale File System API (collectively referred to as "SDK") are licensed on a non-exclusive, non-transferable basis solely to support Customer's use of the Software.

Redistribution of the API Library is permitted only as part of an application that adds primary functionality and is subject to the following

4.1.1 If the application is distributed outside of Customer's organization or is in any way provided to any third party, to distribute the application containing the API Library pursuant to an end-user license agreement (which may be "break the seal," "click wrap," or signed), with terms no less protective than those contained in the Agreement;

4.1.2 Not to use InfoScale's name, logo, or trademarks to market the application;

4.1.3 To display Customer's own valid copyright notice on the application which shall be sufficient to protect InfoScale's copyright in the API Library;

4.1.4 Not to remove or obscure any copyright, trademark, or patent notices that appear on the API Library as delivered to Customer;

4.1.5 Customer shall indemnify, hold harmless, and defend InfoScale from and against any claims or lawsuits, including attorney's fees, that arise or result from the use or distribution of the application; and

4.1.6 InfoScale reserves all rights not expressly granted.

4.2 Open Source Code. Customer's license rights to the SDK are conditioned upon Customer not (a) creating derivative works of the SDK in any manner that would cause the SDK in whole or in part to become Open Source Code; or (b) distributing the SDK (or derivative works thereof) in any manner that would cause the SDK to become Open Source Code. "**Open Source Code**" means a software program that is licensed under terms that require disclosure to parties other than the licensor of the source materials of the software program or modifications thereof, or any source materials of any other software program with which the Open Source Code software program is intended to operate, or that create obligations to distribute any portions of any software program with which the Open Source Code software program is used.

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4.3.4 No Maintenance Support. INFOSCALE DOES NOT AND HAS NO OBLIGATION UNDER THE LICENSE AGREEMENT AND THIS DOCUMENT TO PROVIDE MAINTENANCE/SUPPORT FOR THE SDK OR SDK CODE.

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